









Thank you for reading Hall Green and Selly Oak Early Help Teams monthly newsletter!

Please read on to see what our localities have on offer this month.

'Early Help' is a city-wide approach which aims to connect families with local community support services. This is a partnership of Birmingham City Council, Birmingham Children's Trust, NHS organisations, West Midlands Police, and BVSC on behalf of the voluntary sector.

The Early Help Partnership support hundreds of local families with a wide range of challenges. Read on to discover what's on in the local area, including activities for children and young people and provisions for families.

If you would like to feature on next month's newsletter, please email <a href="mailto:hallgreen.families@greensquareaccord.co.uk">hallgreen.families@greensquareaccord.co.uk</a>

- Follow our social media -







@hallgreenfam
@sellyoakfam

December 2024

# HOW TO REQUEST SUPPORT FROM YOUR EARLY HELP LOCALITY

To get support for a child, young person, or a family, complete the Family Connect Form (FCF) for and give as much detail as possible. This will enable us to understand the family needs and provide appropriate support from within the Early Help Partnership.

Family Connect Form - for Professionals

If you are a parent, please complete the selfreferral FCF:

Family Connect Form - Self Identification

To help you to complete the Family Connect Form, see the guidance and a sample completed form

| Please tell us about the family's needs  |
|--|
| What's Working Well?   |
| What are the family's strengths/ positives?  |
| What are the family's current connections like? (e.g. family/friends/community networks) |
| What are the views of the family?  |
| Please describe what is working well   |
|  |
| What are you Worried About?  |
| What is the information we have regarding the family's needs?                            |
| What are the concerns/ issues for the child(ren)/family?                                 |
| What are the views of the family?  |
| Please describe what we worried about  |
|  |
| What Needs to Happen?  |
| What do you think would help to meet the needs of the family?                            |
| What support would help the family to make the changes/ meet their needs?                |
| What are the families views?   |
| Please describe what needs to happen   |
|  |









# **New Family Connect Form!**

Birmingham's Early Help service is making it easier for professionals to help families access commissioned services. Using the new Family Connect Form (FCF) – Commissioned Service Specialist Request form, schools and partners can now connect **directly** to the Early Help commissioned services when a family/child/young person needs a specific intervention.

As this is a pilot scheme, the two commissioned services currently using this form are **Barnardo's Mentoring** and **Barnardo's Autism**.



Please ensure you read the criteria before submitting the FCF as some requests may not be accepted if this criteria is not met. This can be found on the new FCF page directly or on the BCC page here, under "FCF Commissioned Service Specialist Request"

Should you have any questions, please reach out to your Early Help provider – you can check where your setting is under, here: Early help service postcode checker | Birmingham City Council



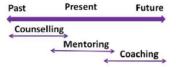






# Barnardo's Early Help Mentoring and Befriending Service (BMBS) - Eligibility Criteria July 2024

- An Early Help Assessment (EHA) has identified that the child/young person would benefit from a short-term (6-12 sessions) mentoring intervention around one or more of the following areas:
- Health and Wellbeing inc. recreation and sport
- Education and training (could inc. attendance, SEND need etc.)
- Family and relationships (could inc. bullying, negative behaviours and attitudes, conflict resolution
- Coping strategies (could inc. anxiety, stress, bullying, conflict etc.)
- Aspirations and Interests (could inc. work. University, hobbies etc.)
- EHA is on ECINS with access to granted to Barnardos Early Help Mentoring & Be-friending Service
- There is a lead Early Help professional involved and leading on work with the family (e.g. BCT Early Help Worker, Early Help lead in school etc.) who will support the Mentor to organise and/or host sessions with the child/young person, be available to take questions on the child/young person/family etc. report developments and ask for feedback at the end of the intervention.
- . Child/young person is aged 11-19 (and up to 25 with additional needs) and a Birmingham resident.
- Child/young person has been part of a conversation about mentoring and is open to meeting mentor and their parent/carer is aware/agreed to this as part of working with Early Help.
- There is no other mentoring/counselling support currently in place for the same issue from another provider (for avoidance of duplication).
- The need (emotional health) is not considered specialised or in crisis. In some circumstances / needs it may be the Mentoring and Befriending is not suitable to respond to request as a specialist or dedicated intervention would be more suitable and beneficial for the child/young person. In these cases, suitable alternatives to be considered.
- Please refer to the graphic below to help assess whether mentoring is the most appropriate intervention for the referral:



Mentoring provides support to identify, understand and address challenges in the present time. Sessions car support the young person to identify barriers and adopt strategies to overcome them or manage difficult emotions or situations. The aim is to help young people navigate current challenges, build resilience, and create sustainable positive change.

Counselling is more suitable where the primary issue is historical and continuing to impact on present day wellbeing. Counsellors have in-depth training in supporting people to recognise and process events from their past and can provide the required therapeutic support.

Coaching can be delivered in a wide range of environments and is focussed on looking forward. Coaching is heavily goal orientated and provides support on reaching potential.

OFFICIAL









Your postcode denotes what Early Help locality you fall under, and this is an important section on the FCF. Please use the **Early Help** postcode checker to see what Early Help locality you are living in!



## **EDGBASTON**

EarlyHelpEdgbaston@gatewayfs.org 0121 456 7821

## **ERDINGTON**

Erdington Families@compass-support.org.uk 0121 748 8199

#### HALL GREEN

HallGreen.Families@greensquareaccord.co.uk 07570 953 519 (9:30am to 4:30pm)

#### HODGE HILL

YardleyHodgeHillEH@barnardos.org.uk 0121 289 4875

#### LADYWOOD

BirminghamEarlyHelpLadywood@family-action.org.uk

## NORTHFIELD

EarlyHelpNorthfield@gatewayfs.org 0121 456 7821

## PERRY BARR

BirminghamEarlyHelpPerryBarr@family-action.org.uk 07385 464 482

#### SELLY OAK

SellvOak.Families@greensquareaccord.co.uk 07483 090 434

#### SUTTON COLDFIELD

SuttonColdheldEarlyHelp@compasss-support.org.uk 0121 748 8199

#### YARDLEY

YardleyHodgeHillEH@barnardos.org.uk 0121 289 4875



# **HELP FOR ALL FAMILIES** IN BIRMINGHAM











& Energy

Youth Support

Domestic Abuse

Emergency Funding

Money & Debt Advice













Data & IT

Support

School Uniforms & Clothing

Parenting

Special Needs & Disabilities











Sexual Health





Mental Health













# **Sparkbrook Children's Zone**

Sparkbrook Children's

Sparkbrook Children's Zone is an NHS clinic where children between 0-16 can be seen by a Nurse, Doctor, and the whole family can receive support from the Early Help Family Support Advisors.

To make an appointment contact your GP\* and ask for a Sparkbrook Children's Zone appointment.

- **Monday mornings at Balsall Heath Centre**
- Thursday afternoons at Sparkbrook Medical Centre
- Thursday evenings at Fernley Medical Centre

\*child must be registered at specific GP practices. for more information:

Website: www.sparkbrookchildrenszone.org.uk/ Social Media: @SparkbrookCZ









We accept bookings from the following GP Practice's:

- Dr Walji, Dr Raghavan & First Care at The Hill General Practice
- **Balsall Heath Health Centre**
- & St George's)
- · Highgate Medical Practice
- Fernley Medical Centre
- Practice (Dr Raiput)

Ask your GP Practice to book an appointment

Monday mornings at Balsall Heath Health Centre 43 Edward Road, Birmingham, B12 9LP **Our Partners** 

Thursday afternoons

at Sparkbrook Community & Health Centre 34 Grantham Road, Birmingham, B11 1LU

Thursday evenings at Fernley Medical Centre 560 Stratford Road, Birmingham, B11 4AN





# Finances

# Household Support Fund Update - November 2024

The much-anticipated Household Support Fund 6 opened on **Monday November 25<sup>th</sup>** – both to new applications and enquiries. From Monday 25th, applicants can submit enquiries via the BVSC website at <u>Hardship</u> <u>Grant Community Fund | Birmingham Voluntary Service Council.</u> **This is the quickest way to apply.** 

We'd love to sign up more schools as Trusted Partners, especially in Selly Oak locality. Please contact

household.support@greensquareaccord.co.uk with any queries!

Please see <a href="https://www.bvsc.org/hsf">www.bvsc.org/hsf</a> for more information.











# Finances

# **The Big Difference Scheme**

The Big Difference Scheme is designed for customers who are struggling to pay their water bill. Depending on your circumstances we could offer up to 70% reduction per year off the average household bill.

To be eligible you must have a **total annual Household income** of **less than £22,010** with additional allowances for families with dependants. You will also need to supply supporting documents for proof, for all adults, of your household income. More information on the types of evidence accepted will be advised whilst completing your application.

You can complete an application online or find out more information by <u>clicking here</u>



# Sense Touchbase Pears SEND Christmas Fayre

"Come along to TouchBase Pears on Saturday 7<sup>th</sup> Dec at 750 Bristol Road, B29 6NA, to enjoy and soak up the festive atmosphere from 10am - 3pm.

We'll have:

Stalls selling beautiful gifts

Santa's grotto (additional cost)

Dance and music performances throughout the day

Non-alcoholic mulled wine & mince pies you can purchase from our café Arts and Crafts for children to get involved in (additional cost to take part)

Spot all the naughty elves in our elf trail in the garden (additional cost to take part)

Come along to enjoy the day with all the family and help raise funds for Sense too! The event is free to attend but some of the activities will have an additional cost (please see above). If you have any questions about the Christmas fayre, then please do not hesitate to contact us on

info@touchbasepears.org.uk or click here to find out more!"

# Clothing and Uniform



#### The Children's Storehouse

#### Who we are

The Children's Storehouse is run by Jubilee Church Solihull, registered charity number 1157124, to serve Solihull and its neighbouring communities.

#### What we do

Our aim is to show compassion by providing good quality, pre-loved clothing for babies, children, and young people up to the age of 18. In addition, we may also be able to provide bedding, toiletries, books, toys and some basic items of school uniform.

We work with local agencies, organisations, and schools, who can make referrals through an online system. Referrals can be made for families who are experiencing financial hardship, who have fled domestic violence, who are homeless or who are refugees or asylum seekers.

#### How we work

Our usual working practice is that families visit us to choose clothes that reflect their own style preferences, these are 'face to face' appointments. We want the families who come to feel welcomed and know that we are here to help and for their time at the Storehouse to be relaxed and fun! Alternatively, we also offer preselected clothes parcels for the family or key worker to just collect.

We use the strapline "Clothed with Dignity" because it is important to us that in every way the families are treated with dignity and respect. Here is a tour of our new premises: Storehouse Tour

#### How can you make a referral?

To make a referral to the Children's Storehouse, your organisation needs to become an approved referral agency with us. For more information about becoming a referral agency please contact <a href="mailto:admin.storehouse@jubileesolihull.org">admin.storehouse@jubileesolihull.org</a>

For additional information about the Children's Storehouse please visit our website https://jubileesolihull.org/childrens-storehouse/ Children's Storehouse
offers free good
quality pre-loved
clothes.
You can see more and
contact them here:

https://jubileesolihull. org/childrensstorehouse/

(Referrals must come from a professional working with or alongside the family, e.g., schools, charitable organisations, etc)



Uniform: Rubery Swop Shop offers free used uniform. You can see more and contact them here:

https://www.ruberyswopshop.co.uk/











## Family Foundations will help you:

- Prepare yourself, and your relationship for the birth of your baby
- Manage stress and handle difficult situations parenthood can bring
- Improve communication with your partner and resolve conflict
- · Learn new skills and techniques to strengthen your relationship
- Understand the important role each parent plays in their child's life

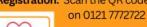
#### Course details

Date: Prenatal Sessions - Wednesday 18th of
December until 9th of October
Postnatal Sessions - starting January 15th

Time: 12:30-2:30pm

venue: Springfield Children's Centre, Springfield Road. B13 9NY

Registration: Scan the QR code or Call centre







FAMILYHUBS@BIRMINGHAM.GOV.UI



Birmingham residents can access a free face to face *Antenatal Breastfeeding Workshop at* The Chinnbrook Centre, 213 Trittiford Rd, Yardley Wood, B13 0ET!

Antenatal Breastfeeding Workshop
Tickets, Multiple Dates |
Eventbrite - please follow this link
to book your free tickets.









# Brain development and positive parenting: the importance of early relationships

A FREE online learning session for Birmingham parents, and adults caring for babies and young children

"It also made me know that I have been engaging with my baby the right way." (Birmingham parent/carer who attended first webinar)

"Good informative knowledge, learned a lot about the importance of connectivity and how it affects the brain."



PLAY

In the first three years of life the brain grows, and changes, more rapidly than it will at any other time. What happens to your baby shapes their brain - and the most important thing that happens to your baby is you! How you interact with your baby can help their brain and nervous system develop in a positive way that can help them throughout life.

## In our free online session, you will learn:

- Some simple but important ways in which you can support your baby's early brain development
- How everyday actions and activities can help develop a positive, caring relationship with your baby
- . How these simple positive interactions will help you give your baby the best start in life



Please sign up using the QR code opposite, or link below to watch the FREE pre-recorded webinar.







Best Beginnings worked with parents and healthcare professionals to create and develop Baby Buddy, a multi-award-winning parenting and pregnancy app! Baby Buddy's self-care tools are based on the latest research and evidence and provides trusted information to:

- •support and empower mums, dads, and caregivers,
- ·build their knowledge and confidence, and
- •help them take care of their physical and mental health during pregnancy, birth and the first year of their baby's life.

With over 350 videos, 500 FAQs and daily bite sized information across the (9+12) months

- Personalised pathways for mums, dads, partners, and health care professionals
- · Content from conception to 1st birthday
- Choice of place of birth: Maternity Unit search function
- Personal Care and Support Plans that can be shared with care teams
- Digital Personal Child Health Record (electronic Redbook)
- Functionality for multiple children
- Syncing of accounts between partners
- New! LGBTQ+ pathways arriving end of 2024

















# Empowering Parents, Empowering Communities (EPEC)

## Being A Parent Group (BAP)

BAP is an 8 week programme for parents and carers with children aged 2-11 years old. The sessions are for 2 hours, one day a week.

Come join this peer led group where parents are empowered to share experiences and develop connections within the community.

#### Topics covered in the group:

- Valuing and Understanding Child's Needs and Behaviour
- Feelings
- Play
- Discipline Strategies
- Listening and Reflective Skills

There is a free crèche subject to availability

A range of snacks and refreshments are provided

If you are interested in attending a BAP Group, please scan the code below to join

Please feel free to contact the EPEC team at EPEC@barnardos.org.uk for more information













# **Empowering Communities (EPEC) - Being a Parent Group**

The Being a Parent programme is an 8-week programme for parents and carers with children aged 2 - 11 years old. Sessions are 2 hours long, once a week, and includes sessions on understanding children's needs, play, discipline strategies and more!

The Being a Parent programme encourages parents to work together, supporting each other and building community.

Parents that partake in the BAP Group will have the opportunity to become Parent Group Leaders (PGLs), where they will be trained to deliver and facilitate BAP to parents/carers in their local community. This is a great opportunity if you're looking for training or volunteering experience.

# Contact the EPEC team at <a href="mailto:EPEC@barnardos.org.uk">EPEC@barnardos.org.uk</a> for more information















# Free Early Years Startwell Training 2023

Birmingham Community Healthcare WHS

@P -- (P -- -- 10)

Our training aims to build participants' knowledge around nutrition and physical skills for children under 5 and their families. This training will give you knowledge and skills to embed the Startwell key messages into your setting. You will go away with lots of practical ideas to use in your setting. Please note that for our online training, we have a cutoff point for new participants of 5 minutes past the start of the training.

| Training                             |                              | Time         |                                 |
|--------------------------------------|------------------------------|--------------|---------------------------------|
| Startwell Characters and<br>Messages | Monday 20th January 2025     | 12.45-2.45pm | Online, Through Microsoft Teams |
| Physical 2 Year Olds                 | Tuesday 28th January 2025    | 9.30-11.15am | Online, Through Microsoft Teams |
| Oral Health                          | Wednesday 29th January 2025  | 1.00-2.45pm  | Online, Through Microsoft Teams |
| Startwell Characters and<br>Messages | Tuesday 18th February 2025   | 9.30-11.30am | Online, Through Microsoft Teams |
| Fussy Eating                         | Tuesday 25th February 2025   | 1.00-2.45pm  | Online, Through Microsoft Teams |
| Physical Pre-Schoolers               | Wednesday 26th February 2025 | 9.30-11.15am | Online, Through Microsoft Teams |

To book your places please visit <a href="https://startwellbirmingham.co.uk/training-dates/">https://startwellbirmingham.co.uk/training-dates/</a>, click on the training date you're interested in, and then click on "SSVP Going'. Once you've filled in the booking form you will be emailed your ticket letting know that you have got a place. To take part in virtual training you will need a stable interconnection and would preferably need to be in a quiet place if you want the opportunity to speak and ask the trainer questions.











# **SEND**



What parents have

said about this course

for parents, caregivers, teachers and anyone living with a child (or adult)

misunderstanding, frustration and worry could be prevented if everyone

had access to this amazing resource.

Essential course for any parent of a

child with ADHD. It changed the way I see my son and my ability to

Very informative, friendly, no

Does your child have ADHD or suspected ADHD?

Are you trying to support them but find that everyone gives you different advice?

In this 6 week course, you will

- learn about ADHD
- · Understand the effect on our mental health Understand the reasons behind
- behaviours · Gain confidence in advocating for
- our children
- Learn new strategies
- Help our kids be confident, resilient nd be their best selves





# PlayWell for free with us!









# BOOK YOUR FREE TASTER SESSIONS!

Play Well, a new afterschool play provision for primary aged children with SEND and their siblings starts in January at Coronation Road Play Centre, Selly Oak. We are running free taster play sessions in December for children and their parent-carers to get to know us and see if they are interested in their children attending our afterschool club from 2025.

## Who are they for?

- · These taster play sessions are FREE and open to primary aged children with SEND living or attending a school within two miles of our centre (B29 7DE).
- Parents-carers stay on site. Families can stay as long as suits them.
- · You can book one or multiple sessions to help children feel comfortable before they start.
- · From January, subsidised places at Play Well will be available term time.

## When are the free sessions?



## How do I book?

Please book your places in advance: playwell@parksforplay.org 07723 201217



At Parks For Play we believe that play is central to children's physical, mental, social, and emotional health and wellbeing and that these things come about when play is supported as a process involving challenge. exploration, making 'mistakes', testing things out and being creative.



Play Well after school sessions will be delivered by a team from charity Parks for Play, which was created by and for families with disabled children and play experts. They have a wealth of experience and approaches when it comes to engaging children in meaningful ways. They've been doing it for 20 years!

Parks For Play have for many years invested in staff training and observation skills as well as external research. If a child is not thriving, we know that Play Well can help children with:

## Making Connections

Through the processes of play, children will interact with others, develop, break and re-develop friendships, navigate conflict and grow in respect and understanding of human diversity. Parks for Play understands and values 'social' as something expressed in a myriad of ways (for example, not always one person to another or including speech or direct contact). Children's unique expressions are always celebrated at Parks for Play.

# Experiencing the 'wow'

Playing enables an encountering with less tangible things - moments of wonder, dreaming, imagination, surprise, curiosity and questioning. These experiences push children's drive to find out more about the world and their place in it. They are 'wow' moments, exciting, absorbing, full of sensation, speculation and hope. Play enables children to test out and gain an understanding of concepts like justice, democracy and power.

## Learning & development

When children play in self-directed ways, 'deep learning' comes about because children are engaging with multiple aspects of their being; cognitive, but also sensory, emotional awareness, movement and balance and body-awareness that in turn prompt lasting memories. Playing develops the structures of the brain and builds skills such as creativity and problem-solving.

## **Building resilience**

Playing allows children to work through strong emotions and to develop a repertoire of responses and problemsolving skills, supporting them in areas such as emotional regulation and improving their ability to cope with anxiety and stress.

# **Being Active**

Active play contributes to children's health, their development of fine and gross motor skills and their confidence in their abilities. We know that being active can be particularly important when children have had a hard day of masking.

## Belonging

Playing supports a sense of belonging that occurs when children are genuinely valued in all their unique and diverse expressivities.

















S.E.N.D Socials Birmingham provides social opportunities for children and young people with special educational needs and disabilities and provide support to parents and carers through coffee mornings, workshops, signposting and their online forum. Many of their activities and events are completely free.

They upload weekly timetables of children's activities on their Facebook page <u>found here</u>, and organise regular coffee and cake catch-ups to support parents and carers.

They have a range of activities throughout Birmingham for SEND children and their families on their website.











# Mental Health



# **Talking Space**

Are You Having a Difficult Time?

Our Talking Space service offers an out of hours, safe place, to come and chat with our Crisis Intervention Workers. (with access to clinical support if needed)



✓ Low Mood

✓ Anxiety

✓ Stress

Struggling to Cope

Suicidal Thoughts





ERDINGTON

SELLY OAK

# NORTHFIELD

Drop In Days (No Appt) WE CAN HELP WITH

5pm till 10pm

Erdington Saturday & Sunday

Selly Oak Monday, Tuesday & Wednesday

Northfield Thursday, Friday, Saturday & Sunday

See reverse to book an appointment







# **Our Talking Space Venues**

## **ERDINGTON**



## 5pm till 11pm | Every Day

Beechcroft. Rear of 501 Slade Road Erdington, Birmingham **B237JG** Bus routes: 11c, 11a, 65, X64

Appointment Call Us: 0121 262 3555

#### SELLY OAK



## 5pm till 11pm | Monday - Wednesday

grounded. 11 Bournbrook Road, Selly Oak, Birmingham, B29 7BL Bus routes: 61 & 63

Appointment Call Us: 0121 262 3555

#### NORTHFIELD



# 5pm till 11pm | Thursday - Sunday

Creative Support, 888 Bristol Road South, Northfield, Birmingham B31 2NS

Bus routes: 61, 63, X20,18,27,76, 15 minute walk from Northfield Train Station



Mind Birmingham have a fantastic service available for adults 18 years+ living in Birmingham who may be living or experiencing any form of emotional distress such as low mood, isolation, stress, anxiety or suicidal ideation.

The service offers an extensive range of self-help. guidance and signposting. They also have access to BSMHFT clinical support if needed, as they are an out of hours service, open every Thursday, Friday, Saturday and Sunday evening.

























# Mental Health





Child Bereavement UK supports families and trains professionals when a child grieves or when a child dies.

Come and meet the Birmingham team and find out more about our work across the West Midlands.

## Friday 6 Dec, 2 to 4pm

Bullring Wellbeing Hub 2<sup>™</sup> Floor, Link Street Bullring and Grand Central Birmingham B5 4BS



We look forward to meeting you

childbereavementuk.org

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ARE YOU OR SOMEONE YOU KNOW...
FEELING WORRIED?
STRUGGLING TO RELAX OR SWITCH OFF?
LOOKING FOR TECHNIQUES TO HELP?



THEN COME ALONG TO OUR

# MINDFULNESS FOR ANXIETY WORKSHOPS



WHEN: IIAM-IPM EACH MONDAY FROM 4TH NOVEMBER-23RD DECEMBER
WHERE: ST GERMAIN'S CHURCH HALL, CITY ROAD, BI7 8LE
LUNCH IS INCLUDED!

REGISTRATION IS REQUIRED

EMAIL MICA@STGERMAINS.ORG.UK OR CALL 0121 517 0476

WORKSHOPS FUNDED BY



WWW.STGERMAINSWELLBEING.ORG.UK

CHARITY NUMBER: 1206412









# **Community Activities**



# Bring it on Brum! -**Holiday Activities and** Food

Free activities during the Christmas break. Please see your school's reception to access your code, and the website for eligibility.



The Springfield Centre is launching their first "Girls Club" starting on 12th December. This is aimed at girls in years 7 -11. This group is part of their Child Friendly Neighbourhood. The group is universal so there are no criteria except the age/ sex restriction!



resources for **Active Wellbeing FREE LUNCH &** 

# **WELLBEING WALK**



Meet at Hay Hall Manor House, Redfern Road, Tyseley, B11 2BE

All are are welcome to come and enjoy some food, some light exercise, the outdoors and have a chat

**BOOKING ESSENTIAL SO WE CAN** LET YOU KNOW IF CANCELLED FOR ANY REASON.

Please come join us on our wellbeing walks

**Tuesday 10th September 2024** -Tuesday 8th October 2024 Tuesday 12th November 2024 -Tuesday 10th December 2024

Lunch @ 12:30pm followed by 1 hour canal walk @ 1:30pm

CLICK HERE



## Contact Kelly Email: kelly@resourcesforautism.org.uk Call: 07794230243

https://theaws.co.uk/join-us/wellbeing-card/











# **Housing and Safety**







# HOW TO REPORT ANTI-SOCIAL BEHAVIOUR

## **West Midlands Police**



## West Midlands Police

Please call 101 non-emergency number
Please call 999 if it is an emergency
or via Live chat by visiting www.west-midlands.police.uk

## **Birmingham City Council**

#### Environmental service - Noise Nuisance



Visit https://www.birmingham.gov.uk/info/20140/ environmental\_concerns\_and\_requests/185/ report\_a\_noise\_nuisance

## Environmental service - Fly tipping



Visit https://www.birmingham.gov.uk/fytipping or call 0121 303 6007 option 3

### Housing



Visit https://www.birmingham.gov.uk/info/20095/ antisocial\_behaviour\_and\_neighbour\_disputes/582 /how\_to\_report\_antisocial\_behaviour\_to\_your\_landlord or call 0121 464 4700 option 5

#### ASB case review

If you have reported ASB to statutory partners and are not satisfied with the service you have received you are entitled to request an ASB case review.



For more information please visit on ASB case reviews https://www.birmingham.gov.uk/info/20095/antisocial\_ocial behaviour\_and\_neighbour\_disputes/1912/anti-social\_behaviour\_case\_review









We are open 24 hours a day Open: 10am Tues 24th December 2024 Close: 10am Sat 28th December 2024

#### SHELTER WILL NOT HAVE USE OF THE HOTEL THIS YEAR.

At the Birmingham Christmas Shelter we offer a warm, friendly space to adults who are homeless or in need of company each Christmas. It's entirely free & your dogs on leads are welcome too.

### We provide:

- Three freshly cooked meals a day
- · Hot drinks, snacks and sandwiches
- Hairdressing, foot care & many other services (subject to availability)
- Daily entertainment & activities
- Showers
- A warm, safe place to sleep at St Catherines

www.birminghamchristmasshelter.org 07864 991951 Registered charity-1002891

## To keep this a safe space for everyone, there will be NO;

- · Use of Drugs/Alcohol, Smoking or Vaping on the School Site
- Aggression and Violence Towards Any Guests/ Volunteers/Security Team

#### You can find us at:

St Catherine of Siena Primary School, Great Colmore Street, Lee Bank, Birmingham, B15 2AY

off A38 Bristol Street (See Map Below) Useful Travel Information Bus Routes: 25, 80, X21 & X22 to Bath Row, 23 to Smallbrook Queensway,

61 & 63 to 02 Academy Trains to: New Street Station, Smallbrook Queensway exit











# Food

## **UK DISCOUNTED FOOD PROVISION**







To assist with the financial difficulties caused by the current 'Cost-Of-Living' situation, for a small weekly subscription of either £4 or £5, people can purchase a weekly food shop including fresh fruit and vegetables and family favourites to stock up their cupboards and fridges. A number of our residents are currently using this excellent discount food provision.

Please visit the following website to find out the location of your local Pantry.

https://www.yourlocalpantry.co.uk/pantry-listings/





# food justice network.



Scan this QR code to see the Food Justice Network Map

The map will show you details of free food support and food based activities nearby to you.

Or you can type this into your browser to open the Food Justice Network Map on a webpage: https://tinyurl.com/foodjusticemap

Each location shown on the FJN Map is an independent provider, requirements and access information may differ for each location. Please contact the location directly with any queries



Find FREE activities at: www.theaws.co.uk/our-activities



Search 'The Active Wellbeing Society' on social media



To add/edit your food provision on the map, or for further information, please contact: foodjusticenetwork@theaws.org













